# Sentinel

Kinetic MVHR and Kinetic Plus MVHR

**Operation & Monitoring** 



#### Stock Ref. N°

438222 Kinetic B 438222A Kinetic BS 443319 Kinetic BH 443319A Kinetic S BH 438342 Kinetic V 438342A Kinetic VS 443028 Kinetic Plus B 447938 Kinetic Plus BS 443029 Kinetic Plus CVP





#### **IMPORTANT**



PLEASE READ THESE INSTRUCTIONS CAREFULLY BEFORE USING THE UNIT.

- 1. THIS APPLIANCE IS NOT INTENDED FOR USE BY YOUNG CHILDREN OR INFIRM PERSONS WITHOUT SUPERVISION.
- 2. YOUNG CHILDREN SHOULD BE SUPERVISED TO ENSURE THAT THEY DO NOT PLAY WITH THE APPLIANCE.
- 3. DO NOT ATTEMPT TO REMOVE THE COVERS OF THIS UNIT. HIGH VOLTAGE IS PRESENT IN THIS UNIT.



## Disposal

This product should not be disposed of with household waste. Please recycle where facilities exist. Check with your local authority for recycling advice.

Software Ver 23

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## **Product Description**

#### Sentinel Kinetic & Sentinel Kinetic Plus

The Vent-Axia **Sentinel Kinetic & Sentinel Kinetic Plus Mechanical Ventilation/Heat Recovery (MVHR)** is a heat recovery unit designed for the energy efficient ventilation of houses and similar dwellings, conforming to the latest requirements of the Building Regulations document F 2010.

The unit is designed for continuous 24 hour exhaust ventilation of stale moist air from bathrooms, toilets and kitchens. As the stale air is extracted, a heat exchanger within the unit transfers up to 90% of the heat into the supply air entering the bedrooms and lounge.

In addition a Kinetic Plus unit is available that maintains a constant air flow independent of change in the system pressure.

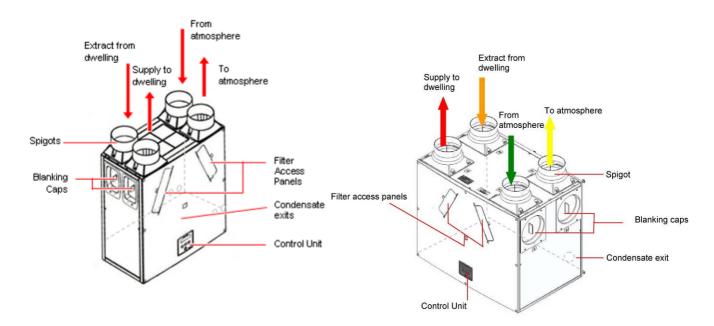


Figure 1: Sentinel Kinetic (Front of Unit as supplied)

Figure 2: Sentinel Kinetic Plus (Front of Unit as supplied)

#### **Sentinel Kinetic Summer By Pass Models.**

The Sentinel Kinetic B, BH, Plus B, Plus BS, S BH, BS and Plus CVP are fitted with a Summer By Pass (SBP) and will provide energy-free heating and energy-free cooling when the house temperature and ambient temperature allows.

If the room is warmer than the set (shown as "indoor") temperature (i.e. you need the room to be cooler) and the outdoor air is cooler than the actual room temperature (i.e. the outdoor air could cool your room) then the SBP will open and the unit will supply cooler air to your room.

If the room is cooler than the set ("indoor") temperature (i.e. you need the room heating) and the outdoor air is warmer than the actual room temperature (i.e the outdoor air could heat your room) then the SBP will open and the unit will supply warmer air to your room.

Note that the above only applies whilst the outdoor air temperature is above 9 C in order to prevent cold draughts.

The set ("indoor") temperature should be set 2 or 3 degrees higher than the central heating thermostat and 2 or 3 degrees below any air conditioning thermostat if fitted. This will prevent any clash between the separate systems

#### **Product Description**

#### Models

- 438222 Sentinel Kinetic B with summer bypass.
- 438222A Sentinel Kinetic BS with summer bypass.
- 443319 Sentinel Kinetic BH with summer bypass and integral humidity sensor.
- 443319A Sentinel Kinetic S BH with summer bypass and integral humidity sensor
- 438342 Sentinel Kinetic V without summer bypass.
- 438342A Sentinel Kinetic VS without summer bypass.
- 443028 Sentinel Kinetic Plus B with Summer Bypass and integral humidity sensor.
- 447938 Sentinel Kinetic Plus BS with Summer Bypass and integral humidity sensor.
- 443029 Sentinel Kinetic Plus CVP (currently not available)

#### **Accessories**

- 441838 Sentinel Kinetic Plug-in integral humidity sensor
- 441865 Wireless enable kit (consists of wireless receiver and one wireless switch).
- **437827** Additional wireless switch (up to four may be connected).
- 441780 Vent-Wise accessory pack.
- 442367 Monza System Cooker Hood 600mm wide.
- 442368 Latina System Cooker Hood 900mm wide
- 443283 Remote Wired Control.
- 447340 Opto coupler

A range of sensors can be used to manage system demand and control the ventilation rate. These include an internal humidity sensor, humidity sensors for independent mounting in rooms, wireless receiver and wireless boost switches, CO<sub>2</sub> sensor, Ventwise sensors, manual switches and pull cords. For these alternative control options, see www.vent-axia.com

## **Control Unit Display**

The Control Unit is located at the front of the Sentinel Kinetic unit. The Control Unit provides the user interface for commissioning and monitoring purposes.

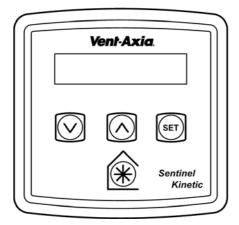


Figure 2: Control Unit

#### **Display**

The main display is an LCD with automatic backlight, which is turned off to minimise power consumption when the unit is operational (see *Overview* on page 8).

Normal Airflow 30%

#### **Buttons**

Four buttons on the Control Unit provide the controls for configuring and monitoring the unit.

Table 1: Control Unit Buttons

| Button       | Function   |   |              |
|--------------|--|---|--------------|
| SET          | Press to adjust settings and p                                 | oress to save settings.                                       |              |
| $\Diamond$   | Press to go to the above scre<br>and hold for more than 2 seco | en or to increase a parameter val<br>onds for fast scrolling. | ue. Press    |
| $\bigcirc$   | Press to go to the next screen hold for more than 2 seconds    | n or to decrease a parameter valu<br>for fast scrolling.      | e. Press and |
| ( <b>★</b> ) | Press to activate Boost mode.                                  |   |              |
|              | No. of presses   | Boost action  |              |
|              | 1  | Boosts for 30 minutes   |              |
|              | 2  | Boosts for 60 minutes   |              |
|              | 3  | Boosts continuously   |              |
|              | 4  | Back to Normal flow rate                                      |              |
|              | Press and hold for 5 seconds 5 seconds to cancel Purge).       | to activate Purge mode. (Press a                              | and hold for |

## **Technical Specification**

| Performance                | Sentinel Kinetic                    | Sentinel Kinetic Plus               |
|----------------------------|-------------------------------------|-------------------------------------|
| Airflow                    | Maximum, FID, 290 m <sup>3</sup> /h | Maximum, FID, 500 m <sup>3</sup> /h |
|                            | Low default 20%                     | Low default 20%                     |
|                            | Normal default 30%                  | Normal default 30%                  |
|                            | Boost default 50%                   | Boost default 50%                   |
|                            | Purge 100%                          | <b>Purge</b> 100%                   |
| Sound levels (@ 3 m)       | 20 dB(A) (normal), 36 dB(A) (boost) | 24 dB(A) (normal), 34 dB(A) (boost) |
| Power                      |                                     |                                     |
| AC Voltage Input           | 220-240 V AC (single phase)         | 220-240 V AC (single phase)         |
| AC Frequency Input         | 50 Hz nominal                       | 50 Hz nominal                       |
| Supply Fuse                | 3 A (located in fused spur)         | 3 A (located in fused spur)         |
| Product Fuse               | 2 A (located on main PCB)           | 2 A (located on main PCB)           |
| Rated Power                | 150 W (max.)                        | 190 W (max.)                        |
| Physical                   |                                     |                                     |
| Height (excluding spigots) | 550 mm                              | 630 mm                              |
| Width (excluding spigots)  | 550 mm                              | 775 mm                              |
| Depth                      | 285 mm                              | 520 mm                              |
| Weight                     | 15 kg                               | 24 kg                               |
| Spigot diameter            | 125 mm                              | 150 mm                              |
| Condensate pipe diameter   | 22 mm                               | 22 mm                               |
| Environmental              |                                     |                                     |
| IP Rating                  | IP22                                | IP22                                |
| Operating Temperature      | -20°C to +45°C                      | -20°C to +45°C                      |
| Air Intake Temperature     | As above                            | As above                            |
| Operating Humidity         | 0% to 95% RH                        | 0% to 95% RH                        |
| Storage Temperature        | -20°C to +45°C                      | -20°C to +45°C                      |
| Storage Humidity           | 0% to 95% RH                        | 0% to 95% RH                        |
| Software Version           | V23                                 | V23                                 |

For all other technical details, please see the Product Catalogue or our website at <a href="www.vent-axia.com">www.vent-axia.com</a>.

#### **Powering Up the Unit**

#### Switching On (The unit is designed to run continuously)

To switch the unit on:

- 1. Switch on the power at the mains supply isolator feeding the unit.
- 2. Following switch-on, the fan motors will start and the Control Unit will display a series of startup screens, described below.

#### **Switching Off**

To switch the unit off: at the unit's local isolator, turn the power off.

#### **Startup Screens**

#### **Sentinel Kinetic Version Screen**

The Sentinel Kinetic Version screen displays the firmware version number for 3 seconds.

No adjustments are possible on this screen.



#### Language Screen

The Language screen displays the language used for the screens. It is typically displayed for 5 seconds, or longer if changing the setting.

Language English



#### **Airflow Units Screen**

The Airflow Units is a percentage of the unit's maximum flow.

Airflow Units %

#### **Wireless Control Screen**

The Wireless Control screen automatically displays whether the wireless boost control switch is fitted. It is typically displayed for 3 seconds.

Wireless Control Not Fitted

#### **Humidity Sensor Screen**

The Humidity Sensor screen displays whether the humidity sensor is fitted. It is typically displayed for 3 seconds.

Humidity Sensor Not Fitted

## Operation and Monitoring

#### Overview

When the Sentinel Kinetic unit has been installed and commissioned it should require no further intervention in order to operate, unless external switches are used to control on/off/boost, etc, or BMS control requires user

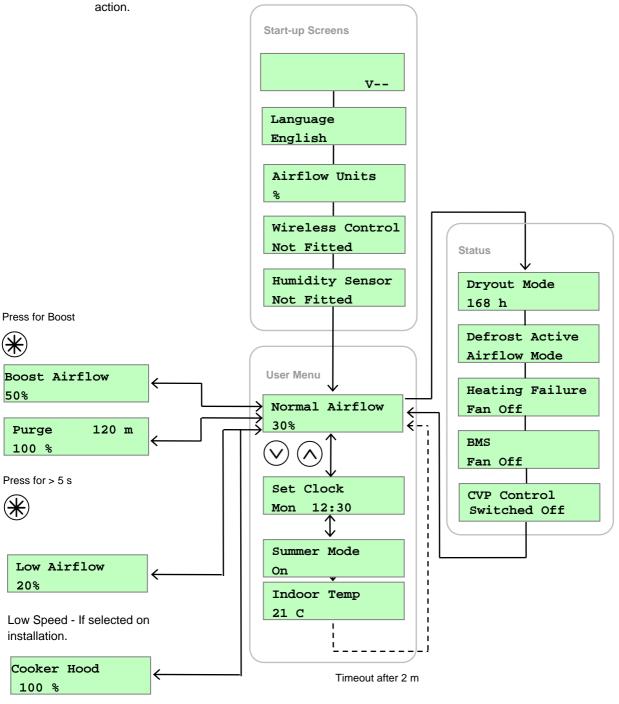


Figure 3: Control Unit Screens

#### **User Menu Screens**

From the Normal Airflow screen, press the (v) button to access the rest of the User Menu screens.

Changing the value of a setting (if adjustable) is typically a 3-step procedure:

- 1. Press (SET) to select the setting (the setting will flash).
- 2. Use the 🔊 or 💟 buttons to adjust the value. To scroll quickly, press and hold the 🔊 or 💟 buttons for more than 2 seconds.
- 3. Press (SET) again to enter the new settings and move to the next screen.

To return to the Normal Airflow screen, press the \( \infty \) button repeatedly or press and hold the \( \infty \) button for 5 seconds. Alternatively, the Normal Airflow screen will be restored if no buttons are pressed for two minutes (timeout). Settings are stored in a the memory and will be retained in the event of mains power supply failure.

#### Low Airflow / Normal Airflow / Boost Airflow Screen

When the start-up screens are finished, the Low or Normal screen is displayed showing operating status (Low Airflow X % or Normal Airflow X % or Boost Airflow X %).

Normal Airflow 30 %

The Normal screen displays the rate of normal airflow (supply air) through the unit.

If the installation has proportional sensors or an internal humidity sensor fitted, an  $\alpha$  symbol will be displayed when they are boosting the airflow.

When the summer bypass is active, the normal screen top line will alternate (for 3 seconds) with Summer Bypass.

An interval can be set, see page 41 of the Installation and Commissioning manual, at which the unit reminds the user to check the filters. This will be 6, 12 or 18 months. The normal screen top line will include Check Filter as a reminder to check and, if necessary, clean or replace the filters.

When this has been done, press and hold the  $\bigcirc$  and  $\bigcirc$  buttons for 5 seconds to reset the automatic message.

SUMMER BYPASS ON 30 %

Filter Service Suburban

#### **Set Clock Screen**

From the Normal Airflow screen, simply press the  $\bigcirc$  button once to access the Set Clock screen.

The Set Clock Control screen enables you to change the clock settings. The clock retains its settings for approximately two weeks without mains power, after which it will need resetting when power is reconnected

Values are DDD HH:MM.

Return to the normal display by pressing the  $\bigcirc$  button or leave to timeout and return automatically after 2 minutes.

The unit will not automatically switch for Daylight saving time.

#### **Summer Mode Screen**

From the Set Clock screen, simply press the  $\bigcirc$  button twice to access the Summer Mode screen.

If the unit is a summer bypass model, the Summer Mode screen enables you to switch the summer bypass control on or off. This screen is only displayed when the bypass is fitted.

Options available are On (default) and Off.

Return to the normal display by pressing the button or leave to timeout and return automatically after 2 minutes.

#### **Indoor Temp Screen**

From the Summer Mode screen, simply press the  $\bigcirc$  button 3 times to access the Indoor Temp screen.

The Indoor Temp screen enables you to choose the target room temperature in degrees Centigrade – only displayed when the bypass is fitted.

Selectable range is 16-40 (21 default).

Return to the normal display by pressing the  $\bigcirc$  button or leave to timeout and return automatically after 2 minutes.

Set Clock
Mon 12:30



Summer Mode On



Indoor Temp 21 C



#### **Boost & Purge Screens**

#### **Boost Screen**

Pressing the \*\begin{align\*} \text{button activates boost airflow mode} \text{when extra ventilation is required.} \end{align\*}

| No. of presses | Boost action             |
|----------------|--------------------------|
| 1              | Boosts for 30 minutes    |
| 2              | Boosts for 60 minutes    |
| 3              | Boosts continuously      |
| 4              | Back to Normal flow rate |

If the wireless boost option is fitted, this can be triggered from the wireless transmitter/boost switch.

If the installation has switch sensors, is wired to the lighting, has Vent-Wise sensors or if the internal time switch is set for periodic operation, operation will change from normal to boost automatically. Pressing the  $\Re$  button will reveal a code to show which device has activated boost.

s1 = Switch S/W1

s2 = Switch S/W2

s3 = Switch S/W3

s4 = Switch SW4

s5 = Switch SW5

v1 = Vent-Wise Input S/W1

v2 = Vent-Wise Input S/W2

v3 = Vent-Wise Input S/W3

Is = Switched live (LS)

w1-4 = Wireless controller

c1-3 = Internal Time switch

If running on boost due to pressing the  $\Re$  button, a device will 'take over' the boost. Flow will return to low / normal when that device switches off. If a number of different devices are calling for boost flow, the unit will run at boost until the last one has reverted to normal.

Boost Airflow 50 %

#### **Purge Screen**

Pressing and holding the \*\* button for 5 seconds activates purge mode when you want to purge air from the building. The unit will revert to normal flow by pressing and holding the \*\* button again for 5 seconds. If the wireless boost option is fitted, this can be triggered from the wireless transmitter/boost switch.

Purge mode runs the fans at full speed for 2 hours (120 minutes). The Purge screen displays a countdown of the time remaining.

Purge 120m 100 %

#### Cooker Hood Boost Screen

There is a separate connection for a cooker hood control which allows the boost level to be higher when triggered by a Cooker Hood.

Cooker Hood

#### Low Airflow Screen

Low Airflow mode is activated when the Normal Airflow is set to **Off**, (see page 32 in commissioning leaflet for set up details).

The Normal Airflow mode can be set to run during the daytime i.e. from 6am to 11pm, the Low Airflow mode will then run during the night from 11pm to 6pm.

Low Airflow 20 %

#### **Status Message Screens**

The status message screens override the Normal Airflow and other user screens, and display status and key operational conditions (temperatures or pressures, etc.) according to how the unit has been configured. If there is more than one status item to be displayed, the highest priority message is shown.

These screens are displayed in a loop during normal operation of the unit, either after displaying the start-up screens, or when commissioning has been completed. After a few seconds the display backlight is turned off in order to minimise power consumption. The  $\bigcirc$  and  $\bigcirc$  buttons can be used to stop the loop sequence in order to display individual screens for a longer period with the backlight turned on, if required.

#### **Dryout Mode Screen**

The Dryout Mode screen displays the time remaining for the building to dry out. The unit runs at maximum flow for 1 week.

Dryout Mode 168 h

#### **Defrost Active Screen**

The Antifrost screen is only displayed if a summer bypass is fitted. In installations where a negative pressure is not permitted during antifrost operation, set this to bypass mode.

Available options: **Airflow Mode** (default) and **Bypass Mode**.

**Airflow Mode** - When the supply air temperature is between 0° and -20°C, antifrost will automatically activate. This will reduce the supply airflow rate and increase the extract airflow rate to prevent frost forming on the heat exchanger. During antifrost operation the supply motor can stop for half hour and run for 90, depending on the temperature below 0°C. If the supply air temperature is -20°C or below the supply fan switches off and the extract fan continues to run at reduced rate to prevent frost forming on the heat exchanger.

**Bypass Mode** - While the supply air temperature is below 0°C, the antifrost mode will automatically activate. This mode will open the bypass to prevent frost forming on the heat exchanger.

#### **Heating Failure Screen**

The Heating Failure screen displays the status of the fan. If the heating system in the building fails and the internal temperature drops below 5°C, the unit will stop running so as to not bring cold air into an already cold house. The unit will start up every hour and will run for a short time to measure the temperature of the property. When the temperature rises, e.g. the heating system is switched back on, the unit will restart and continue normal operation.

Bottom line of display may be ( Fan Off, Fan Restarting).

#### **BMS Screen**

The BMS screen shows if a Fan Off command has been received from a Building Management System (BMS), if used.

A **Fan Off** command could be received from the BMS in the event of a fire alarm.

#### **CV** Failure

The Fault Code screen is displayed when the Constant Volume stops working.

Defrost Active Airflow Mode

Heating Failure Fan Off

BMS Mode Fan Off

CV Control Switched Off

## Maintenance

## **Caring for the Unit**

Heat recovery units, by their very nature, require regular maintenance. The Sentinel Kinetic has been designed to facilitate access to enable maintenance to be carried out easily.

#### **Filter Maintenance**

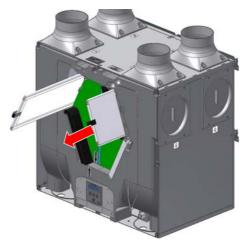
| Item        | Action   |
|-------------|--|
| Fan Filters | When the unit displays "Check filters". This is a reminder to ensure that the filters are not so dirty that they are blocking the airflow or allowing dirt to pass through. The rate at which the filters become dirty will vary hugely depending on the environment and the activity within the property. |
|             | 1. Open the filter flaps and remove the 2 filters.   |
|             | 2. Clean gently by tapping or carefully using a vacuum cleaner if necessary.   |
|             | 3. Replace the filters   |
|             | 4. Close the filter flaps.   |
|             | 5. Reset the automatic message, press and hold the ( ) and ( ) buttons for 5 seconds.  |

## **12 Monthly Maintenance**

| Item   | Action   |
|--|--|
| Fan Filters<br>(Interval to suit<br>environment) | Change the Fan Filters depending on which environment the unit has been installed; urban, suburban or rural.  1. Open the filter flaps and remove the 2 filters.  2. Insert the replacement filters.  3. Close the filter flaps.  4. Reset the automatic message, press and hold the  and  buttons for 5 seconds.  |
| Unit & Heat Exchanger<br>Cell                    | Inspect and clean the unit  1. Isolate the mains power supply.  2. Remove front cover from the unit.  3. Remove the 2 filters.  4. Slide out the heat exchanger. For Sentinel Kinetic Plus CVP refer to pages 15 and 16.  5. Wash the outer cover and heat exchanger in warm water using a mild detergent (such as Milton Fluid) and dry thoroughly.  NOTE: Keep water away from all electrical components and wiring within the unit. |
| Motors   | Inspect the motors for build-up of dust and dirt on the impeller blades, which could cause imbalance and increased noise levels. Vacuum or clean if necessary.   |
| Condensate Drain                                 | Check the condensate drain tube is secure and clear of debris. Clean if necessary.   |
| Fastenings                                       | Check that all unit and wall-mount fastenings are sufficiently tight and have not become loose. Re-tighten if necessary.   |
| CV Control Switched Off                          | This can be caused either by a trapped pressure tube/s or by faulty sensors.   |

## **Heat Exchanger Removal Instruction for CVP Unit**

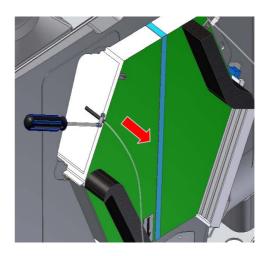
1. Remove the 8 screws and detach the front cover and then pull out both filters.



2. Remove both pressure tubes from their channels and let them remain suspended in the air as shown opposite.

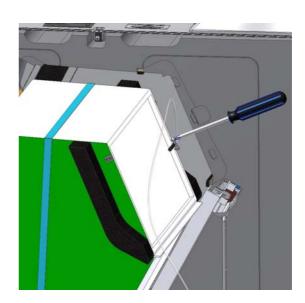


3. Pull out the Heat Exchanger Cell to gain access to the 2 screws on the cell as shown opposite. Loosen up the both screws (no need to remove them completely) to be able to remove the pressure tube and its rubber grommet strip.



4. Pull out the cell and make sure that the rear bottom of the cell is securely resting on the lower edge of the foam so you can access the rear pressure tube. Repeat step 3 to detach the rear pressure tube. When the rear pressure tube is removed then the cell is free to clean.

Once the cell is cleaned then attach the pressure tubes in reverse order starting from step 4 to 1. Do not over tighten the screws for securing clips. The clips should just slightly grip the rubber grommet strips as over tightening of the clips can block the air pressure.



## Troubleshooting

#### **Diagnosing a Problem**

In the event of a problem, always troubleshoot the unit according to:

- Fault code displayed on the Control Unit or Remote Wired Control.
- Fault LED if connected.

If no indications are displayed, then troubleshoot problem according to the fault symptom as described in the following tables.

#### Service/Fault Code Screens

The Service screen is displayed, alternating with the Fault Code screen, when a fault has caused the unit to switch off and you must phone the telephone number displayed on the screen for assistance.

The Fault Code screen is displayed, alternating with the Service screen, when a fault has occurred. Take note of the fault code when reporting a fault. Service Phone 01293842950

Fault Code 01

For assistance contact the service provider and quote the fault code number. The following fault codes numbers may be displayed. Code numbers are added together if more than one is detected.

Table 2: Fault Codes

| Code | Problem                                |
|------|--|
| 01   | Supply Fan not running                 |
| 02   | Extract Fan not running                |
| 04   | Control PCB 24 V fuse (FS1) failure    |
| 08   | Temperature sensor T1 (supply) faulty  |
| 16   | Temperature sensor T2 (extract) faulty |
| 32   | Wired Remote Control failure           |

## The **Vent-Axia**. Guarantee

Applicable only to products installed and used in the United Kingdom. For details of guarantee outside the United Kingdom contact your local supplier.

Vent-Axia guarantees its products for two years from date of purchase against faulty material or workmanship. In the event of any part being found to be defective, the product will be repaired, or at the Company's option replaced, without charge, provided that the product:-

- Has been installed and used in accordance with the instructions given with each unit.
- Has not been connected to an unsuitable electricity supply. (The correct electricity supply voltage is shown on the product rating label attached to the unit).
- Has not been subjected to misuse, neglect or damage.
- Has not been modified or repaired by any person not authorised by the company.

#### IF CLAIMING UNDER TERMS OF GUARANTEE

Please return the complete product, carriage paid to your original supplier or nearest Vent-Axia Centre, by post or personal visit. Please ensure that it is adequately packed and accompanied by a letter clearly marked "Guarantee Claim" stating the nature of the fault and providing evidence of date and source of purchase.

## **Vent-Axia**.

Head Office: Fleming Way, Crawley, West Sussex, RH10 9YX.

UK NATIONAL CALL CENTRE, Newton Road, Crawley, West Sussex, RH10 9JA SALES ENQUIRIES: Tel: 0844 8560590 Fax: 01293 565169
TECHNICAL SUPPORT Tel: 0844 8560594 Fax: 01293 532814

For details of the warranty and returns procedure please refer to www.vent-axia or write to Vent-Axia Ltd, Fleming Way, Crawley, RH10 9YX